



FAQ's

What Treatment is included?

We can treat most foot problems. This includes corns, callous, hard to cut & thick nails, ingrown nails, plantar warts, fungal nail infections, foot pain (all sorts), children's foot issues, wounds, ulcers...the list goes on, just ask us.

Do I need a referral to see a Podiatrist?

No. Anyone can come and see a Podiatrist and if you have private health insurance which covers 'Podiatry' services a rebate will apply. However, if you are having your costs covered by Workcover, the Department of Veteran affairs or through the Enhanced Primary Care Program you will need to be referred to our Clinic by your General Practitioner.

What is an Enhanced Primary Care Program?

The Australian government has included podiatry under its Enhanced Primary Care Plan (EPC) for chronic conditions. Ask your GP if you qualify and fit the criteria. You could be eligible for up to 5 visits per year and get a Medicare rebate.

A chronic medical condition is one that has been (or is likely to be) present for six months or longer. It includes, but is not limited to, conditions such as diabetes, asthma, cancer, cardiovascular disease, musculoskeletal conditions and stroke.

What can I expect at my initial consultation?

Our initial consultation can take up to 30 minutes to complete and will include:

- A thorough assessment of your problem and any medical history or injuries.
- Comprehensive treatment of your presenting complaint.
- Advice on footwear, exercises and strengthening regimes if necessary.
- Referral to appropriate health care professionals as required.
- Continued follow up and care plan.

Will my Health Fund cover the cost of my appointment or orthotics?

You should consult your Health fund if you are covered for orthotics. Rebates will vary between funds but we can provide you with item codes so you can check with your health fund directly how much you are covered for. Evolve Podiatry has Hicaps at both locations so if you are covered, you can swipe your card at our clinics and you will only have to pay the gap. For a standard consult a good indication is around \$20-\$59 rebated immediately with our Hicaps facility.



First Visit to Our Clinic

Please arrive 10 minutes early for your initial appointment to allow time to complete some paperwork that is required prior to seeing your podiatrist for the first time. If you wish to download your initial patient form and fill it in prior to your appointment to save time, you can download it on the Evolve Podiatry, Tuggeranong Square Medical Practice or Lonsdale Street Medical Practice websites.

What to Bring

To ensure that the podiatrist has all information to best treat you, please bring the following items (if relevant) with you to your appointment:

- Private Health Fund card
- Scans & X-Ray films
- Current Orthotics
- Shoes that you wear regularly (work, school and/or sport shoes)
- Referral letter if you have one
- Any other relevant medical history including medication list

Payment of Consultation

Payment in full is expected at the time of your consultation. For your convenience, our clinic has a HICAPS machine, where we can process your private health, if applicable. If you have an EPC referral then we can process your Medicare claim however you will have to pay the gap. If you do not have a health fund card, the account will need to be paid in full.

Cancellation Policy and Missed Appointments

We hope that you understand that our practitioners often have people on a waiting list, so we do ask you to contact us with sufficient notice, should you need to reschedule or cancel your appointment. Cancellation with less than 24 hours' notice will incur a cancellation fee.

EVOLVE PODIATRY SCHEDULE OF SERVICES AND FEES

Notes: Items in bold need to be billed individually as these are services. Items not in bold are products.

Medicare Code - Use for patients on a GPMP remember Referral Details MUST BE ENTERED			
10962	Initial Comprehensive Service		\$90.00
10962	Standard Follow up appointments		\$80.00
Hicaps Code (DVA has F in front)	Clinic-Based Consultations		
004	F004 -Initial Comprehensive Service	30mins. New patient consult, including history taking, assessment, diagnosis and treatment.	\$90.00
012	F012 -Standard Intermediate Service	30mins. Patient already known to the practice with records on file for previous podiatry consult.	\$80.00
Home-Based Domicillary Care			
024	F024 -Initial Home Visit	30mins (+ 30mins travel). As for Initial Comprehensive Consult.	\$90.00
033	Standard Home Visit	30mins (+ 30mins travel). As for Standard Intermediate.	\$80.00
Orthomechanical Services and Procedures			
118	F033 -Biomechanical Assessment	30mins. A complete assessment of the patient's lower limb which may include range of motion, muscle strength, gait analysis and footwear assessment.	\$80
301	F301 (x2)Negative Model of One Foot (Casting/3D Scan) NB will need to bill twice indicating left & right foot on the account)	30mins. Impression of the foot obtained by the use of impression foam, plaster, 3D imaging or digital scan to be used for the prescribing of orthoses.	\$40 per foot (bill twice so total will be \$80)
221	F221 (x2) - Custom Made Functional Foot Orthosis (Single)	A functional foot orthoses that is custom made from a negative model of the patient's foot with reference to the biomechanical assessment, in order to influence foot & lower limb alignment.	\$170 single (bill twice total will be \$340)
240	F240 -Pre-Fabricated Orthoses	Selected from a range of prefabricated devices with varied design features depending on the manufacturer. May be supplied modified or unmodified.	\$80.00 (pair)
Podiatric Surgery			
546	F546 -Nail Root & Matrixectomy with Sterilisation – Single edge	60min. Partial nail avulsion with phenol matrixectomy including local anaesthesia and post-operative care.	\$260.00
548	F548 -Nail Root & Matrixectomy with Sterilisation – Extra edge	As for F546 each additional edge.	\$40.00